





10 Year Limited Light Commercial Warranty

Global GEM warrants that the wear layer of the 6.5MM RigidCore Flooring with 20mil wear-layer will not wear through under normal light commercial use for a period of ten (10) years from the date of purchase. Wear layer wear-through is defined as 100% wear layer wear-through over a minimum of 3% of the total installation. Scratches and gloss reduction are not considered surface wear. This warranty is non-transferrable and applies only to the original purchaser and only if used in the following commercial areas:

Retail Areas: Product Display Areas, Sales Floors, Novelty Shops, Boutiques, Showrooms, Hair Salons, Hallways, Entryways (walk-off mats are required)

Medical Offices: Waiting Rooms, Patient Rooms, Exam Rooms, Storage Rooms, Hallways, Entryways (walk-off mats required)

Institutional: Classrooms, Training Rooms, Meeting Rooms, Common Areas, Residence Halls, Hallways

Hotels: Guest Rooms, Meeting Rooms, Conference Rooms, Lobby

Office Buildings and Restaurants: Offices, Meeting Rooms, Conference Rooms, Restaurant Floor, Break Rooms, Showrooms

Multi8family: Rental units, leased properties, and apartments

The flooring must be installed properly in accordance with the manufacturer's installation guidelines. The floor must be used indoors in a dry, climate-controlled area. Installation of flooring that contains a manufacturing defect is not covered under this warranty. The floor must be maintained properly in accordance with the manufacturer's guidelines.